

Changing your UD_WiFi passwords on your phone and laptop:

AFTER you have changed your password, you will need to change the UD_WiFi password on your phone and laptop. Once that is accomplished on your laptop, then ClearPass should come up to have you enter that new password in there also.

If an iPhone, then go into Settings/Wifi and then push the blue i on the right of UD_WiFi. Then select Forget this Network. You can now select UD_WiFi and it will force you to enter in your username and new password.

If an android phone, then go into Settings/Wifi (or connections) and then hold your finger down on UD_WiFi, select Forget Network. Then select UD_WiFi again and the EAP Method should be PEAP. The Phase (2) Authentication should be MSCHAPV2, CA Certificate should be Do Not Validate or Do Not Check, then Identity (your username) and then the new password. Anonymous Identity does not get filled in. Some Android phones may not have a Phase 2 Authentication, but could be hidden in Advanced Settings. **If domain is required, enter dbq.edu**

ON YOUR PC LAPTOP:

Click on the wifi symbol in the lower right system tray. Right-click on the UD_WiFi connection and click on Forget. Then select the UD_WiFi connection again and log in using your new password. Once connected, the Clearpass should come up and want you to enter the new password also.

ON YOUR MAC LAPTOP:

Click on the wifi symbol at the top. Click on Open Network Preferences..., now near the bottom click on Advanced.... Find the UD_WiFi in the list/click on it once and then click on the – (minus sign) below the list. Close that box and then select UD-WiFi again and it will force you to put in the username and new password. Click on apply and then close. Once connected, the Clearpass should come up and want you to enter the new password also.

ON YOUR CHROMEBOOK:

Use the same instruction as for the android phone (above).

If you have any questions, please contact the HelpDesk at 563-589-3737.