

## PHONE

### **HOW DO I PLACE A LONG DISTANCE CALL FROM A CAMPUS RESIDENCE?**

Students in campus housing are provided with local phone service as part of their Room & Board. These lines are toll restricted for long distance calling.

In order to make a long distance call from your campus phone, you must use a prepaid calling card (that uses an 800 number) or call *collect*.

Students may not charge any other service to their campus phone number. This includes America Online, commercial voicemail, identity theft protection, or any other service that might be activated. Note that some of these services are marketed via the Internet and are charged to the phone number provided. Others are authorized during a telemarketing call to the phone number. If a charge for any of these services appears on a University phone service invoice, the service will be cancelled immediately and any expenses incurred will be charged back to the student who initiated it and will appear on their next University statement.

If you have any questions about your phone service, contact your RA, Director of Housing at ext. 3418, or the Student Life Office at ext. 3113, or the Office of Technology at ext. 3737 (HelpDesk@dbq.edu).