

NETWORK

WHAT DO I NEED TO KNOW ABOUT THE UNIVERSITY'S NETWORK?

- ✓ All UD residence halls are equipped with network jacks for each student to connect their personal PC to. They will have access to the Internet, email, and their network drives via the Internet.
- ✓ UD uses GroupWise 7.0. Mailboxes are accessible via WebAccess through Internet Explorer. mail.dbq.edu (See FAQ for instructions.) UD does not have a POP3 or proxy server, so students *cannot* use Outlook Express.
- ✓ Students have secure access to their network drives via Internet Explorer (6.0 or higher version). data.dbq.edu (See FAQ for instructions.)
- ✓ We do not currently have a PC purchase plan nor are computers supplied to the students. However, this link will take you to vendors who offer higher education discounts on hardware and software:
<http://www.dbq.edu/tech/Hardware.cfm>
- ✓ Students are able to call (x3737) or email (HelpDesk@dbq.edu) the HelpDesk to receive assistance with connecting their personal PC to the UD network. Limited assistance with software questions is provided, if possible. Hardware support for personally owned computers is not offered.
- ✓ UD has software/hardware that disallows students from using the music and video sharing programs such as Kaaza, etc. Our web filter will also block browsing to particular groups of non-academic websites such as adult\sexually explicit material and hacking techniques, for example. (See the “*Acceptable Use Policy*” under Technology Services on UD web site. <http://www.dbq.edu/tech/pdf/acceptableuse.pdf>)
- ✓ The UD network runs Microsoft Windows XP and utilizes Microsoft Office 2007. It is suggested students purchase Microsoft Office XP or higher and Office 2007 use on their personal PCs in order to be compatible with campus computing.
- ✓ In order to connect to the network for residence halls and town houses, the student will need to purchase a network cable that is at least Category 5 with RJ45 jacks.
- ✓ Students can connect laptops to the UD network using jacks scattered around the Myers Library. The student must supply their own network cable. Wireless connectivity available in various locations
- ✓ Any student connecting their computer to the UD network will be required to have the latest Windows update patches.
- ✓ Any student connecting their computer to the UD network will be required to have Antivirus software such as Norton or McAfee with an **active subscription** for virus definitions. University students can download Symantec AntiVirus Protection free for use while connected to the UD network from: <http://sav.dbq.edu>
- ✓ While Macintosh computers can be connected to the UD network, support is limited.