

THE FOLLOWING OFFICES AND EMERGENCY CONTACT INFORMATION SERVES AS A RESOURCE TO SUPPORT THE HEALTH AND WELLNESS OF OUR STUDENTS AND UD COMMUNITY.

EMERGENCY: 911

**UD OFFICE OF SAFETY AND SECURITY:
563.589.3333**

UPDATED SUMMER 2025

CAMPUS OFFICES AND DEPARTMENTS

Smeltzer-Kelly Student Health Center

Health and Counseling Services Offered
563.589.3360
Email: StudentHealthCenter@dbq.edu
1994 Grace Street

Campus Ministry

563.589.3582
Room 203, Blades Hall
<https://www.dbq.edu/CampusMinistry/>

Office of Residence Life

563.589.3519
Room 205, Peters Commons

Vice President of Student Engagement and Intercollegiate Athletics

563.589.3867
Room 311, Stoltz Sports Center

Office of International Student Services and Study Abroad

563.589.3398
Room 306-B, Heritage Center

Accessibility Services (ADA)

563.589.3218
Room 216, Charles C. Myers Library

Learning Support Services

563.589.3523
Academic Success Center
Room 213, Charles C. Myers Library

Report Complaint/Bias by City of Dubuque Police or City of Dubuque Employee

City of Dubuque Human Rights Department
563.589.4190
www.cityofdubuque.org/FormCenter

Immigration Legal Services - Catholic Charities

319.364.7121

SEXUAL ASSAULT, DOMESTIC VIOLENCE, DATING VIOLENCE, AND COUNSELING AND LIFE SERVICES

<https://www.dbq.edu/CampusLife/StudentServicesResources/Smeltzer-KellyStudentHealthCenter/>

Child Abuse, Dependent Adult Abuse, and Neglect Reporting 24/7: 800.362.2178

Iowa Sexual Abuse Hotline: 800.284.7821

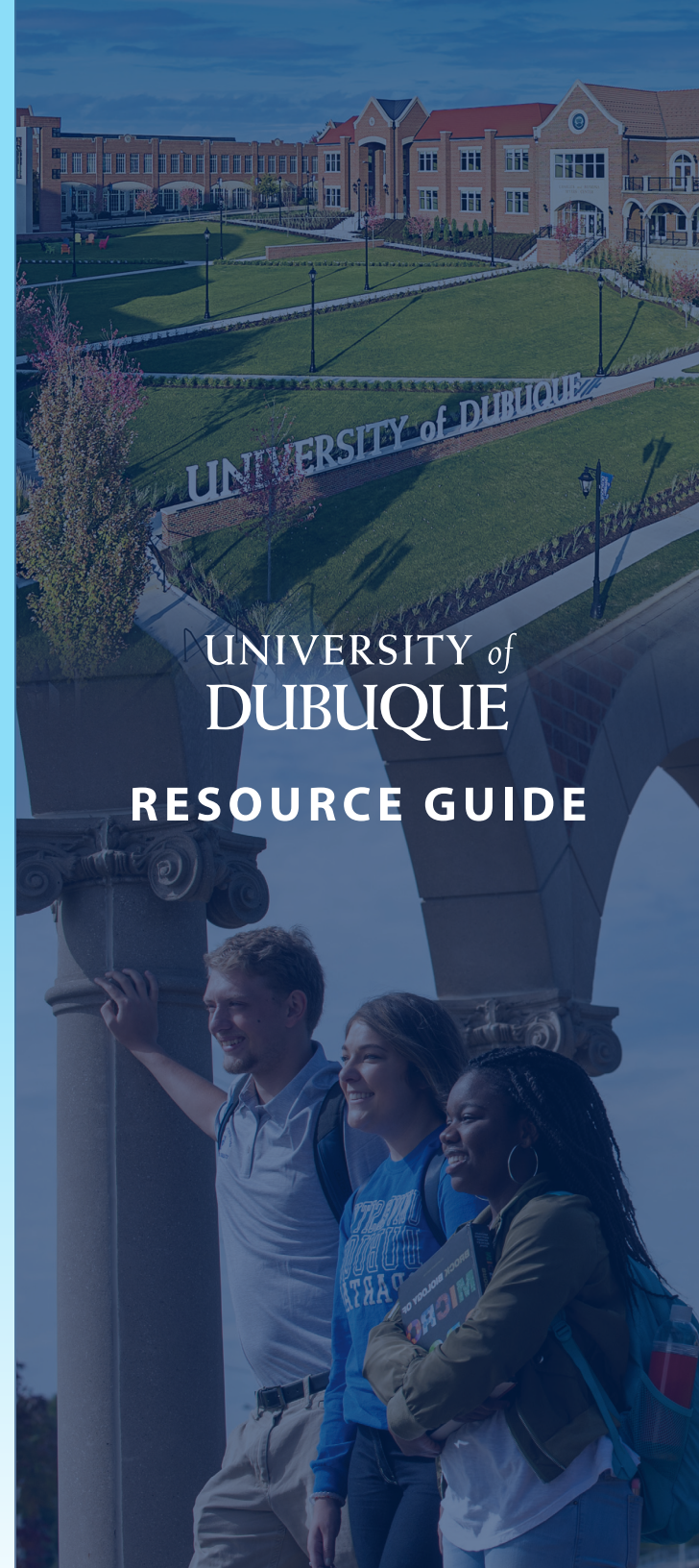
Waypoint's Domestic Violence Resource and Support Line: 800.208.0388

The TrevorLifeline (LGBTQ Crisis Intervention and Suicide Prevention Services): 866.488.7386 or text 678-678

Riverview Center (Sexual Assault Prevention and Intervention Services): 563.557.0310
Crisis Hotline: 888.557.0310
1789 Elm Street, Dubuque, Iowa

IowaCASA (Iowa Coalition Against Sexual Assault)
Legal Advocate: 515.850.1922
Fax: 515.850.1900
3030 Merle Hay Road, Des Moines, Iowa
Email: advocate@iowacasa.org

WWW.DBQ.EDU



Center for Advising

563.589.3106
Room 226, Severence Hall

Office of Human Resources

563.589.3619
Room 336, Charles and Romona Myers Center

Office of Admission

563.589.3000
Room 255, Charles and Romona Myers Center

Office of Student Financial Planning

563.589.3170
Room 340, Charles and Romona Myers Center

Sergeant Jeffrey B. Dodge Veterans Center

563.589.3366
Room 106, Blades Chapel

CAMPUS AND COMMUNITY RESOURCES**UD Office of Safety and Security**

563.589.3333
Room 112, Smith Hall
2205 Grace Street

Personal Safety Escort Service

The Office of Safety and Security provides a personal escort service on campus 24 hours a day, seven days a week for students, faculty, and staff. Call 563.589.3333.

Dubuque Police Department

Emergency: 911
Non-Emergency: 563.589.4415
770 Iowa Street
<http://www.cityofdubuque.org/209/Police>

National Anti-Hazing Hotline (24/7/365)
888.668.4293

TITLE IX**Title IX Coordinator**

Julie MacTaggart, Director of Human Resources
563.589.3619
Room 336, Charles and Romona Myers Center

Deputy Title IX Coordinators

Nelson Edmonds, Vice President of Student Engagement and Intercollegiate Athletics
563.589.3867
Room 311, Stoltz Sport Center

Brigette Kyei Nimakoh, Assistant Dean - Director of Student Guidelines

563.589.3163
Room 205, Peters Commons

More information:

<https://www.dbq.edu/AboutUD/TitleIX/>

MEDICAL RESOURCES**Smeltzer-Kelly Student Health Center**

563.589.3360
Email: StudentHealthCenter@dbq.edu
1994 Grace Street
Hours of Operation – Academic Year
• Monday-Thursday: 8:30 a.m. to 4:30 p.m.
• Friday: 8:30 a.m. to 3:00 p.m.

UnityPoint Health-Finley Hospital

563.582.1881
350 North Grandview Avenue
Open 24 Hours a Day

MercyOne Dubuque Medical Center

563.589.8000
250 Mercy Drive, Dubuque, Iowa
Open 24 Hours a Day

TimelyCare

833-4-TIMELY (833.484.6359)
timelycare.com/dbq

ADDITIONAL RESOURCES

National Suicide Hotline (24/7/365)
988

Foundations 2 Crisis Services (24/7/365)
319.362.2174

VETERANS AFFAIRS

American Red Cross of Northeast Iowa: 563.583.6451
Dubuque Veterans Affairs Outpatient Clinic: 563.588.7840

HEALTH SERVICES

City of Dubuque Health Services Department
563.589.4181

Dubuque County Health Department

563.557.7396

Hospice of Dubuque

563.582.1220

Clarity Clinic Pregnancy Center of Dubuque

563.556.5250

Area Substance Abuse Council (ASAC)

563.582.3784

Hillcrest Family Services

Outpatient Counseling: 563.582.0145
2005 Asbury Road, Dubuque, Iowa

WIC Dubuque/VNA

563.556.6200
660 Iowa Street, Dubuque, Iowa

Iowa Immigration Services

United States Citizenship and Immigration Services
800.375.5283
210 Walnut Street, Des Moines, Iowa

Dubuque County Attorney

563.589-4470
720 Central Avenue, Dubuque, Iowa
<https://dubuquecounty.org/>