



**UNIVERSITY OF DUBUQUE  
OFFICE OF TECHNOLOGY**

---

---

---

---

---

---

---

---

**Help Desk**



Office: 114 Van Vliet  
Phone: 563-589-3737  
Email: [helpdesk@dbq.edu](mailto:helpdesk@dbq.edu)  
Web: [www.dbq.edu/tech](http://www.dbq.edu/tech)

Open 8 am – noon & 1 – 5 pm  
Monday – Friday

---

---

---

---

---

---

---

---

**Wireless at UD**



- UD\_WiFi – use this!
- UD\_Guest – not this!

---

---

---

---

---

---

---

---

## UD Wifi



- **Windows 7 and older:** you must create a new wireless connection in your computer settings
- **Windows 8 and Apple:** skip this step

Instructions at [www.dbq.edu](http://www.dbq.edu)

---

---

---

---


---

---

---

---

## UD Wifi



- **Certification requirements:**
  - Antivirus program
  - Anti-spyware program
  - Current Windows Updates for PCs

Instructions at [www.dbq.edu](http://www.dbq.edu)

---

---

---

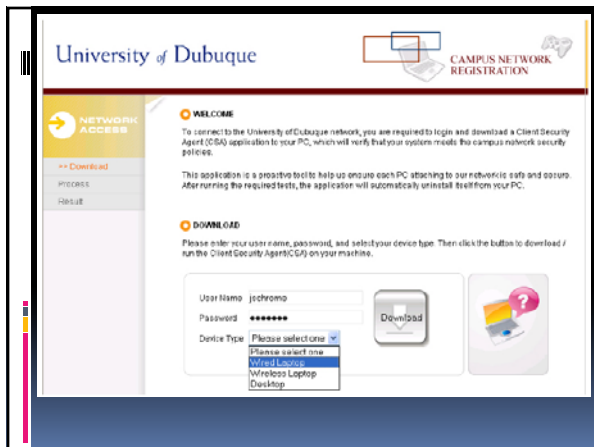
---

---

---

---

---



University of Dubuque

CAMPUS NETWORK REGISTRATION

**WELCOME**

To connect to the University of Dubuque network, you are required to login and download a Client Security Agent (CSA) application to your PC, which will verify that your system meets the campus network security policies.

This application is a proactive tool to help us ensure each PC attaching to our network is safe and secure. After passing the required tests, the application will automatically uninstall itself from your PC.

**DOWNLOAD**

Please enter your user name, password, and select your device type. Then click the button to download & run the Client Security Agent (CSA) on your machine.

User Name: jochromo  
 Password: \*\*\*\*\*  
 Device Type: Please select one  
 Please select one  
 Wireless  
 Wireless Laptop  
 Desktop

Download

---

---

---

---

---

---

---

---

## Problems?

- Hubs & routers
- Malware



---

---

---

---

---

---

---

---

## Free programs

- Malware Bytes
- Spybot Search and Destroy
- SuperAntiSpyware



---

---

---

---

---

---

---

---

## NUM LOCK Check!



---

---

---

---


---

---

---

---

## Logging in



- **Username** = Initial of your first name, followed by your last name
  - Common names may include middle initial
- **Password** = your initials + UDID
  - Lowercase only
  - *Account will lock up after 3 attempts*

---

---

---

---


---

---

---


---

## Email @dbq.edu



<http://email.dbq.edu> (no "www")

- **Windows Live ID** = Your email address
- **Password** = initials + ID number



Click on "options" for phone sync settings

---

---

---

---


---

---

---

---

## Skydrive



[www.skydrive.com](http://www.skydrive.com)

- Save and share files online
  - 7 GB of storage
- Create and edit Word, PowerPoint, or Excel files online

---

---

---

---

---

---

---

---

## Software Discounts



- Office 365 -- \$80 (4 year subscription) – normally \$100/year
- Adobe Creative Cloud -- \$20/month – normally \$50/month
- Windows 8 Pro Student -- \$70

---

---

---

---

---

---

---

---

## Printing



- 250 points per semester
  - One page = one point
  - One color page = 5 points
- 250 additional printer points \$7.50
- How to check account status

---

---

---

---

---

---

---

---

## MyUD

[my.dbq.edu](http://my.dbq.edu)

- Grades
- Transcripts
- Class schedules
- Workstudy hours
- Proof of enrollment



---

---

---

---

---

---

---

---

## UD Online (aka Moodle)

[udonline.dbq.edu](http://udonline.dbq.edu)

- Syllabi, discussion boards, quizzes, videos, etc.
- Submit assignments online
- Links to other UD websites (email, MyUD, etc.)



---

---

---

---

---

---

---

---

## Don't forget...

To log off public computers when you're done!



---

---

---

---

---

---

---

---

## Help Desk

Office: 114 Van Vliet  
Phone: 563-589-3737  
Email: [helpdesk@dbq.edu](mailto:helpdesk@dbq.edu)  
Web: [www.dbq.edu/tech](http://www.dbq.edu/tech)



Open 8 am – noon & 1 – 5 pm  
Monday – Friday

---

---

---

---

---

---

---

---